

# Arizona Criminal Justice Commission

## Crime Victim Services

### Crime Victim Assistance FY2015 Grant Overview

Our mission is to sustain and enhance the coordination, cohesiveness, productivity and effectiveness of the criminal justice system in Arizona



The Arizona Criminal Justice Commission (ACJC) pursuant to A.R.S. § 41-2407, has authorized the distribution of Crime Victim Assistance funds through an annual competitive grant process. Crime victim assistance grant funds must be used to provide victim assistance services directly to crime victims in Arizona in compliance with Arizona Administrative Code (A.A.C.) R10-4-201 through R10-4-204 and funding priorities established by ACJC. For Fiscal Year (FY) 2015 the grant application period for the ACJC Victim Assistance Grant Program opened in February 2014. Grant proposals were received from 50 public agencies and private non-profit organizations. After going through a formal review process, ACJC Commissioners voted to fund 47 applicants with total funding equaling \$1,250,000. As part of the Crime Victim Assistance Grant, grantees are required to track various statistical data to report back to ACJC after the grant year has concluded. This report summarizes the data reported by all grantees during FY2015 and FY2014.

**Table 1. Number of Victims Served by Type of Crime, FY2014-FY2015**

Type of Crime	FY2014	FY2015
Assault	8,509	10,028
Child Abuse (Physical & Sexual)	5,378	5,574
Disorderly Conduct	4,091	4,894
Theft	3,497	4,554
Aggravated Domestic Violence	3,568	4,367
Criminal Trespass	2,067	2,891
Criminal Damage	2,893	2,702
DUI	2,025	2,570
Homicide	1,939	2,421
Sexual Assault - Adults Only	1,999	2,169
Robbery	1,028	1,768
Burglary	2,282	1,468
Interfering with Judicial Process	905	1,097
Threatening/Intimidating	903	893
Financial Exploitation	2,582	724
Endangerment	312	492
Kidnapping	400	419
Adults Molested as Children	395	372
Stalking	176	217
Arson	775	208
Forgery	208	207
Identity Theft	118	198
Abuse of Vulnerable Adults	114	120
Domestic Violence (Crime type unknown)	19,125	17,214
Other	15,555	14,278
Unknown (i.e. crisis hotline calls)	1,969	2,127
<b>Total</b>	<b>82,813</b>	<b>83,972</b>

### Victims Served by Type of Crime

In FY2015 programs funded by ACJC reported serving 83,972 victims, an increase from the 82,813 victims served in FY2014 (Table 1). Programs are requested to track the type of crime that the victims they served have experienced. If a victim has multiple crimes committed against them then programs count the victim only once under the crime that carries the stiffest penalty. Of those offenses where the crime type was known, assault was the number one crime reported by ACJC funded programs with 10,028 being victimized in FY2015 and 8,509 being victimized in FY2014. Following assault in FY 2015, the highest crime types of victims served were child abuse (5,574 victims), disorderly conduct (4,894 victims), and theft (4,554 victims). In addition to tracking the types of crime, programs are asked to keep track of how many victimizations were related to domestic violence. Regardless of the crime type listed, 32,830 victimizations were related to domestic violence, which is an increase of over 1,272 from FY2014. When looking at the demographics of the victims served, the majority of victims were Caucasian, female, and between the ages of 18 and 65.

### Volunteers

As a requirement of the Crime Victim Assistance Grant, programs are required to use volunteers effectively and efficiently in providing services to victims. During FY2015 agencies reported they had 2,166 volunteers who worked 121,332 hours during the year. This equates to an additional 58.8 full time employees dedicated to providing victim services in Arizona, up almost 19 percent from 2014.

## Type of Services Provided

Per program rules (R10-4-204) agencies that receive a grant from ACJC can only use funds to provide services listed in Table 2. ACJC grant funded programs provided a total of 944,657 services to the 83,972 victims served in FY2015. This equates to an average of just over 11 services being provided to each victim and shows a slight decrease in services from FY2014 (12 percent). For this section, grantees were asked to count each time a victim was provided a particular service which means that one victim could receive the same service multiple times. Notification services were provided the most (385,630 victim notifications), this includes notifications regarding significant developments in the case, court proceedings, and final dispositions of cases. The two largest increases in services are 133,379 victims received advocate services (47 percent increase), and 91,651 were provided emergency temporary shelter (75 percent increase). 82,015 victims received assistance dealing with social services and criminal justice agencies, 65,290 received court related services and 63,369 victims received referrals for other resources.

## Goals and Outcomes

To track grantees' performance during the grant period, they select outcomes for five different goals: Healing, Justice, Economic Stabilization, Safety, and Quality Measures. Depending on the goal they must select between one and three outcomes per goal. Table 3 shows the outcomes selected by the majority of the grantees. Within

Type of Service	FY2014	FY2015
Notification Services	448,736	385,630
Advocate Services	90,190	133,379
Emergency Temporary Shelter	52,327	91,651
Assistance dealing with Social Services and Criminal Justice Agencies	75,370	82,015
Court Related Services	65,927	65,290
Follow-up Counseling	64,923	64,597
Referral to Other Resources	72,734	63,369
Crisis Intervention Services	32,076	31,982
Other Services	75,824	22,786
Emergency Petty Cash	1,437	3,404
Assistance in Dealing with Victim's Landlord or Employer	511	333
Assistance in Obtaining the Return of Property	269	209
Emergency Temporary Repairs	39	12
<b>Total Number of Services Provided</b>	<b>980,363</b>	<b>944,657</b>

	FY2014	FY2015
<b>Healing</b>		
Percentage of victims reporting an increased knowledge of services available	86.49%	87.54%
Percentage of victims reporting the provider's services increased their ability to cope	88.03%	86.06%
<b>Justice</b>		
Percentage of victims reporting an increased understanding of their legal rights	87.44%	91.00%
Percentage of victims reporting increased knowledge of the legal system	81.47%	85.26%
<b>Economic Stabilization</b>		
Percentage of victims reporting an increased knowledge of the Victim's Compensation Program, restitution, and other financial assistance services	79.00%	83.70%
<b>Safety</b>		
Percentage of victims who report being able to better assess their safety needs	86.35%	86.00%
Percentage of victims who report understanding and initiating safety plans for meeting their immediate and ongoing safety needs	83.85%	84.65%
<b>Quality Measures</b>		
Percentage of victims reporting overall satisfaction with services	90.00%	92.36%
Percentage of victims who reported that advocacy services provided were helpful	88.59%	90.69%

the Healing goal, 87.54 percent of victims reported an increased knowledge of services available and 86.06 percent of victims report the provider's services increased their ability to cope. In the Quality Measures goal 92.36 percent of victims reported an overall satisfaction with services and 90.69 percent reported that advocacy services they received were helpful. Overall the goals and outcomes remained fairly consistent between FY2014 and FY2015, with the largest change being an increase in victims reporting increased knowledge of the Victim Compensation Program, restitution, and other financial services.

This summary sheet was prepared by:  
**Larry Grubbs, Program Manager**  
**Arizona Criminal Justice Commission**  
**1110 W. Washington, Suite 230**  
**Phoenix, Arizona 85007**  
**(P) 602-364-1154**